List of PSWs in the Schedule of the PSWO

S/N	PSW and Service Provided	
Healthcare		
(A) General Healthcare		
1.	Healthcare professionals and ancillary workers ¹ in public healthcare institutions	
2.	Workers providing step-down care ² and ancillary workers with nursing homes or day	
	centres owned by: (i) social service organisations; or (ii) private entities funded by	
	the Government to service majority subsidised patients	
3.	Workers providing referral services in the Agency for Integrated Care	
4.	[New] Workers providing: (i) coordination; (ii) case management; (iii) senior outreach	
	and customer service; or (iv) grant administration in the Agency for Integrated Care	
5.	[New] Workers providing healthcare-related services in public healthcare institutions	
6.	[New] Healthcare professionals, workers providing healthcare-related services and	
	ancillary workers in community hospitals owned by a social service organisation	
7.	[New] Workers providing: (i) healthcare; (ii) accommodation or personal care for	
	persons suffering or recovering from sickness or disability; (iii) referral, coordination	
	or monitoring of healthcare or care; (iv) counselling; or (v) ancillary services, in social	
	service organisations funded by the Government	
8.	[New] Workers providing: (i) healthcare; (ii) care; or (iii) support to maintain health	
	and prevent onset of disease, in a community health programme administered by	
	the Health Promotion Board, a healthcare cluster (i.e. National Healthcare Group,	
	National University Health System, or SingHealth) or its subsidiary	
9.	[New] Blood donation workers	
10	(B) Healthcare Specific to COVID-19	
10.	[New] Workers providing COVID-19 tests (i.e. swab tests or Antigen Rapid Tests),	
11.	including administrative workers [New] Workers providing COVID-19 vaccinations, including administrative workers	
12.	[New] Workers providing medical treatment for COVID-19 patients in private	
12.	hospitals, including administrative workers	
13.	[New] Workers for private ambulance operators carrying out 993 operations to	
13.	transport COVID-19 patients and suspected cases	
14.	[New] Workers providing healthcare services to persons under quarantine for COVID-	
14.	19 under contract with MOH	
	Education	
15.	Educators and ancillary workers in public educational institutions	
16.	[New] Workers providing: (i) education; (ii) care; or (iii) ancillary services in Student	
10.	Care Centres in primary schools	
17.	[New] Workers providing: (i) education; (ii) care; or (iii) ancillary services in MOE	
-7.	Kindergartens and early childhood development centres under the Anchor Operator	
	Scheme or Partner Operator Scheme	
	Transport	
18.	Public bus drivers	
19.	Train drivers	

20.	Public transport officials in relation to public bus services and rapid transit systems		
21.	Workers providing: (i) EZ-link card services; or (ii) ancillary services in bus		
	interchanges and MRT stations		
22.	Taxi drivers		
23.	[New] Private hire car drivers (excluding carpooling services)		
24.	[New] Enforcement officers who enforce Civil Aviation Authority of Singapore by-		
	laws		
25.	[New] Workers providing: (i) crisis response; (ii) customer service (excluding		
	customer service for private entities such as private airlines); (iii) inter-terminal		
	shuttle bus within Changi Airport; (iv) tax refund for GST; (v) taxi coordination; (vi)		
	trolley service; or (vii) ancillary services at airports		
26.	[New] Workers providing: (i) crisis response; (ii) customer service (excluding		
	customer service for private entities such as private ship companies); or (iii) ancillary		
	services at public cruise terminals, ferry terminals and piers		
Environmental Health and Public Sanitation			
27.	Cleaners in public places or public markets		
28.	Workers collecting or removing waste from a public place with a waste collector		
	licensee		
29.	Workers providing: (i) cleaning; or (ii) waste collection or removal within any housing		
	estate of the Housing Development Board with the Town Council		
30.	Vector control personnel providing pest control and extermination services under		
	supervision of an officer authorised by the National Environmental Agency (NEA)		
31.	[New] Workers providing operations services within any housing estate of the		
	Housing Development Board with the Town Council		
32.	[New] Vector control personnel providing pest control and extermination services		
	under contract with the Government		
33.	[New] Enforcement support officer supporting NEA officers		
	Security		
34.	Workers providing emergency ambulance service under contract with SCDF		
35.	[New] Workers answering 995 calls		
36.	[New] Community Emergency Preparedness Programme trainers		
37.	[New] Workers facilitating visits to persons in custody		
38.	[New] Workers providing any service in prisons, approved institutions and		
	Community Rehabilitation Centres under the Misuse of Drugs Act, and approved		
	centres under the Intoxicating Substances Act		
39.	[New] Workers providing: (i) case management; (ii) rehabilitation; or (iii)		
	employment finding or job training for persons in custody, ex-offenders or their		
	family members		
40.	[New] Workers providing: (i) accommodation; (ii) administrative; (iii) case		
	management; (iv) counselling; or (v) operations services in halfway houses funded by		
	the Government		
Public Utilities Public Utilities			
41.	Licensees or workers providing any service as authorised to do under the Electricity		
	Act, Gas Act, Public Utilities Act, or Sewerage and Drainage Act		
	Social		

42.	Workers providing: (i) social service; or (ii) ancillary service in a social service organisation funded by the Government, NCSS, Kidstart or SG Enable Ltd	
43.	[New] Conciliation officer appointed under the Maintenance of Parents Act	
44.	[New] Workers handling queries from the public about social services, under contract	
	with the Government	
45.	[New] Workers in any of the following:	
	1. Licensed home for children and young persons;	
	2. Home for children and young persons operated by the Government;	
	3. Welfare home under the Destitute Persons Act;	
	4. Approved institution under the Probation of Offenders Act;	
	5. Adult disability home;	
	6. Adult disability hostel;	
	7. Community group home;	
	8. Crisis shelter;	
	9. Senior group home;	
	10. Licensed home for the aged; or	
	11. Transitional shelter.	
General		
46.	[New] Temperature screeners and workers conducting access control at all	
	Government facilities and all physical locales listed in the PSWO	

 $^{^{1}}$ Ancillary workers refer to workers who provide administrative, cleaning, operations or security services in all the sectors listed in the schedule.

 $^{^2}$ Step-down care means accommodation, personal care or healthcare for persons suffering or recovering from any sickness, disability or injury, in nursing homes or day centres.