LAUNCH OF SECURITY INDUSTRY DIGITAL PLAN

Mrs Josephine Teo, Minister for Manpower and Second Minister for Home Affairs, launched the Security Industry Digital Plan (IDP) today at the Security Officers' Day Award Ceremony organised by the Security Association of Singapore (SAS). Over 100 security officers received awards to recognise their excellent work performance over the past year.

Security Industry Digital Plan

2.   The Security IDP is an easy-to-use, step-by-step guide to help small and medium enterprise (SME) security agencies adopt digital technologies at each stage of their growth. It was jointly developed by the Ministry of Home Affairs (MHA) and the Infocomm Media Development Authority (IMDA), in consultation with industry associations, security agencies and the labour movement. The Security IDP is a key initiative under the Security Industry Transformation Map and SMEs Go Digital programme to support technology and innovation in the industry.

3.   The Security IDP identifies a roadmap of technology solutions for security agencies at each stage of their development. The first stage of this roadmap, "Getting Digital Economy Ready", lists basic technology that every security agency needs to stay competitive in the future, by automating routine and manpower-intensive tasks. These include automated visitor management systems, mobile-enabled patrol and incident management systems, and surveillance cameras with analytics. The next two stages of the roadmap identify technology for more advanced security agencies, such as cluster guarding or robotics.

4.   At least $7 million will be set aside by Enterprise Singapore over the next few years to help local SME security agencies kick-start the adoption of pre-approved digital solutions identified in the digital roadmap. This support will be provided through the Productivity Solutions Grant (PSG). IMDA and MHA will evaluate and pre-approve proven technology vendors and solutions which will be listed on the SME Portal (www.smeportal.sg). The PSG will help local SME security agencies adopt these pre-approved solutions by supporting 50% of qualifying costs, capped at $30,000 per security agency per year. [Please refer to factsheet on PSG for more details.]

5.   The Security IDP also includes a Digital Roadmap on training to prepare the security industry's workforce with the necessary mindset and skills to adopt and benefit from technology. This training guide was developed with SkillsFuture Singapore and the Security Industry Institute, and is aligned with the Skills Framework for Security. [Please refer to factsheet on Security Industry Digital Plan for SMEs for more details.]

Technical Reference for Video Analytics Systems

6.   IMDA and Enterprise Singapore will form two industry-led Working Groups to develop a Technical Reference for Video Analytics Systems. The Technical Reference, expected to be ready by end-2019, will provide requirements and specifications for the selection, installation, operation, maintenance and data interoperability of video analytics systems. This will give service buyers assurance of the quality, reliability and effectiveness of video analytics systems. [Please refer to the factsheet on Standard for Video Analytics Systems to Help Security Industry Use Digital Technologies Effectively and Reliably for more details.]

Guide for Outcome-Based Security Contracts

7.   In order for security agencies to innovate, service buyers must also be open to choosing solutions that integrate technology. Adopting contracts based on outcomes, as opposed to fixed headcount, is a necessary first step. To support this effort, MHA has developed a Guide for Outcome-Based Security Contracts, in consultation with the labour movement and industry. This guide provides principles and templates for service buyers to adopt outcome-based contracts at every stage of the tender process. A training programme based on this Guide will also be available for procurement specialists by end-2018.

Ministry of Home Affairs
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