

Home Team Connects

Connecting You with the Home Team

An initiative by the Home Team Volunteer Network



EDITOR'S PICK

FROM AN EX-DRUG ABUSER TO A HOME TEAM VOLUNTEER

Linus' Story.
From vice to virtue – an ex-drug abuser shares how faith helped him overcome the drug abuse that consumed his life.
BY TIFFANY TAN

go.gov.sg/linus-story
4-MIN READ

POWERED UP AND BREAKING

POWERED UP AND BREAKING NEW GROUND

Meet Lorraine Lim and Emma Hon Wendy, two women who are helping to redefine the private security industry.
BY MIKE TAN

4-MIN READ
go.gov.sg/mha-sitm-2020

SECURITY INDUSTRY TRANSFORMATION MAP

DUTY AND DEDICATION

SUPPORT COVID-19 OPERATIONS ON THE GROUND



Officers from SPF, MOM and SAF have been deployed at 43 purpose-built foreign worker dormitories to support COVID-19 operations, with SPF and VSC officers in charge of the safety and security of dormitory residents and facilities.

On 11 April, 2MIN Josephine Teo visited Sungei Tengah Lodge Dormitory to learn how the team has adapted best practices and applied lessons from operations at other dormitories. Such efforts have helped to streamline vital processes at the Dormitory, such as making meal distributions quicker and more efficient. Speaking to officers involved in various operations on-site, 2MIN thanked them for their commitment and hard work.

“These dorms are not identical – each one needs careful listening to feedback, thoughtful adaptation and implementation.

Grateful to colleagues for working round-the-clock under tremendous pressure to take care of the workers’ well-being. Their families too for their understanding and support.”

– 2MIN Josephine Teo

FAKE NEWS ITEMS, DEBUNKED

DON'T ANYHOW BELIEVE; MUST FACT-CHECK

Several posts have circulated on social media and text messaging platforms that make false claims and spread unfounded rumours on Police’s actions. This has resulted in rumour-mongering and misinformation.

Such posts are highly irresponsible and hurt public confidence and trust in the Police. They also undermine our officers who are at the frontlines trying to keep Singaporeans safe and secure during this challenging period. Police resources are vital to maintaining law and order in Singapore.

Let’s all play our part to stop the spread of false claims and unfounded rumours. **Get the facts and share them with those who might be misinformed.**



>> Watch SPF’s video on recent false rumours on Police’s actions: go.gov.sg/spf-false-rumours

REFER TO OFFICIAL SOURCES FOR THE FACTS

REBRANDING TO YELLOW RIBBON SINGAPORE

A New Start

With effect from 1 May 2020, SCORE (Singapore Corporation of Rehabilitative Enterprises) will be rebranded as Yellow Ribbon Singapore (YRSG).



The term “Yellow Ribbon” has become synonymous with second chances for reformed ex-offenders. The rebranding of SCORE to YRSG will strengthen its association in the public eye with its mission to champion the reintegration of ex-offenders into society. YRSG will also adopt a new logo and tagline – “Beyond Second Chances.”

Supporting Inmates and Ex-offenders

SCORE was established on 1 April 1976 to provide inmates with vocational and skills training, and to assist them in securing jobs after release, to aid their reintegration into society.

Over the decades, SCORE’s role has expanded to include providing rehabilitative and aftercare support and services to inmates and ex-offenders. Through its Yellow Ribbon Project, which was launched in 2004, SCORE has also helped galvanise community support for, and acceptance of, ex-offenders.

By the Numbers

- SCORE collaborates with **7,000 partners across the private, public and people sectors** to help ex-offenders rebuild their lives through training, employment assistance and engagement with the community.
- SCORE has provided training for **more than 200,000 inmates**, helped **over 100,000 ex-offenders** secure jobs, and extended assistance through reintegration programmes and social support services to **over 50,000 ex-offenders and their families**.



“The rebranding of SCORE as Yellow Ribbon Singapore will help it achieve its mission more effectively, to **raise awareness, generate acceptance and inspire action for the reintegration of ex-offenders into society**.

For ex-offenders, what is important is not only acceptance from the community, but **a sense of personal fulfilment in being able to contribute to their families’ well-being**, through holding down a stable job. I’m thankful to employers, companies and organisations which continue to support **this noble cause of giving our ex-offenders a second chance in life**, and in this way contribute to a more inclusive Singapore.” –

2MIN Josephine Teo

“This is the next bound for the Yellow Ribbon cause. A society where ex-offenders are actively **paying it forward and giving back to the community** is a more inclusive and cohesive society. Let us strive towards that.”

– **Mr Matthew Wee Yik Keong, CEO, SCORE**

CONTRIBUTING TO ANTI-DRUG EFFORTS IN THE GOLDEN TRIANGLE

CNB, in collaboration with the Police Coast Guard (PCG), has donated three decommissioned PCG patrol boats to Myanmar and Laos under the ASEAN Cooperation Work Plan to Tackle Illicit Drug Production and Trafficking in the Golden Triangle. These patrol boats will bolster the patrolling and enforcement capabilities against illicit drug activities along the Mekong River and the Golden Triangle, and help to tackle the drug problem, which also impacts Singapore, upstream.

The patrol boats were handed over to Thailand at a ceremony held at the PCG Brani Base on 16 October 2019. They were then handed over by Thailand to Myanmar and Laos on 9 March 2020.

CNB has also provided other forms of capability-building assistance to the Mekong Delta countries; this includes sponsoring officers from Myanmar and Laos for English language courses to enhance communication among officers as well as attaching CNB officers to Thailand's Safe Mekong Cooperation Centre to share their experience on drug interdiction and operational analysis. Supported by MHQ's Policy Development Division (PDD) and International Cooperation and Partnerships Division (ICPD), CNB continues to play an active leadership role, supporting and working with its counterparts in the ASEAN Member States towards a drug-free ASEAN. – **Contributed by ICPD**



FYI The Golden Triangle is the area where the borders of Thailand, Myanmar and Laos meet. A global hot-spot for the production and trafficking of illicit drugs, it is also the main source of drugs that enter Singapore.

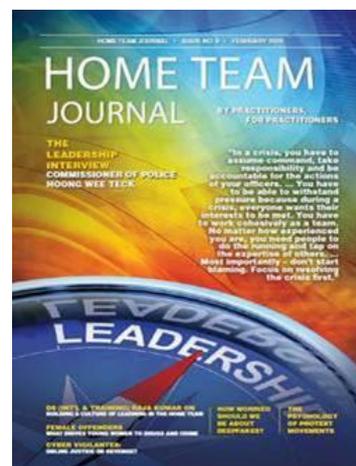
LEARNING AND DEVELOPMENT

HOME TEAM JOURNAL (ISSUE 9)

The Leadership Interview

What does it take to lead from the front and build dedicated, effective teams? Released on 25 March, the ninth issue of the *Home Team Journal* features a special focus on transformative leadership and includes an interview with Commissioner of Police (CP) Hoong Wee Teck.

The issue also includes articles contributed by colleagues from CNB and SPS which shine a spotlight on drugs and female offenders, drawing the connection between gender-specific risk factors and drug abuse. Other highlights include articles by Home Team behavioural scientists, psychologists and research analysts, as well as experts from HTA's global partners. These cover hot-button issues dominating the headlines today, from countering deep-fakes to fighting radicalisation.



>> To read this issue of *Home Team Journal*, click [here](#)



Leading in a Crisis, Amidst an Evolving Landscape

In a special interview with the *Home Team Journal*, CP Hoong Wee Teck shared his insights on leadership, crisis management and SPF's transformation efforts. Here are some key points he made:

Leveraging Technology

"We have 80,000 cameras in the neighbourhoods – some of them with video analytics capabilities. But change is not all about technology; it's also about people. Can they use analytics on the CCTVs to start to hunt down suspects? Can they use game theory to identify hot-spots in MRT stations? It's a data-driven approach, based on changing mindsets and skill-sets. It's about having officers who will not shy away from new technology."

In This Together

"The Home Team path has served us very well. We learn to trust each other, whether you're working in SCDF, CNB or ISD. The more important thing is to recognise that we work in the Public Service; all of us have to work as one to get the job done, for the public."

"In a crisis, you have to **assume command, take responsibility and be accountable for the actions of your officers...**

You have to be able to withstand pressure because during a crisis, everyone wants their interests to be met. You have to work cohesively as a team."

– CP Hoong Wee Teck

On Leadership

"To me, fairness is very important – being fair to people and transparent in your dealings. No matter how good you are, people may not go with you unless you are fair. You have to walk the ground and have empathy for people."

Responding to Change

"There is a pilot initiative in Bedok [Police Division] called Home Team CARES. We bring in social welfare and voluntary agencies while the suspect is in remand in the lockup. The IOs can directly refer offenders in need of social support to the social agencies to render help. This goes beyond Policing work. It is a life-cycle approach, a joint approach with MSF. We may have an airtight case against the offender, but we will still help him and his family."

Worried about COVID-19?

The COVID-19 Symptom Checker helps
determine if you need further care.

Self check at: <https://sgcovidcheck.com/>



Staying Safe and Resilient
UNDER ONE ROOF
Together
We can overcome COVID-19

Tips to keep your family **SAFE** during COVID-19



Spot
signs of stress
and tension
among family
members and
yourself.

Accept
that family
members have
unique needs,
like the need
for space.

Focus
on positive ways
to cope, like
taking time out
and deep
breathing.

Encourage
family bonding
time to ease
tension and
build good
memories.



**To seek help or report family violence,
please call these helplines**

PAVE Integrated Services for
Individual and Family
Protection Specialist Centre:
6555 0390

TRANS SAFE Centre:
6449 9088

Project StART: 6476 1482

Big Love Child Protection
Specialist Centre: 6445 0400

HEART @ Fei Yue Child
Protection Specialist Centre:
6819 9170

ComCare Call Hotline:
1800-222-0000

National Care Hotline:
1800-202-6868

Community Psychology Hub
Online Counselling:
www.cphonlinecounselling.sg

Police (Emergency): 999 /
SMS 71999





TEAM OVERWATCH

Ever vigilant – officers at the Police Operations Command Centre stand watch 24/7 over Singapore to ensure that all's well.

PHOTO: SPF

OUR LIFESAVERS IN ACTION

SCDF's Marine Division stands ready to respond to emergency incidents at sea. Held in March at Raffles Anchorage, this year's Exercise Bluewhale involved SPF and MPA in a multi-agency response to a fire incident on a liquefied natural gas tanker.

PHOTO: SCDF



Even under Circuit Breaker measures, the work continues across the Home Team. From maintaining server systems at MHA and equipment at SCDF to repairing PCG vessels or undertaking forensics analysis and developing test kits for the frontline, HTX officers continue to work on-site to support our Home Team Departments.

PHOTOS: HTX

Volunteers on the Frontlines

VSC officers support law and order efforts during the Circuit Breaker period by conducting patrols in public spaces.

PHOTO: SPF VSC



FAST (Forward Assurance and Support Team) officers ensure that foreign workers residing at dormitories receive the support they need.

PHOTO: MHA

