

# Home Team Connects

Connecting You with the Home Team

An initiative by the Home Team Volunteer Network



## EDITOR'S PICK

### HTVN CARES - "EVERYDAY GUARDIANS" CARE PACKS FOR THE FRONTLINERS



With the Home Team Volunteers, HTVN put together "Everyday Guardians" care packs to be distributed to frontline officers to thank them for their dedication and sacrifices in the battle against COVID-19.

#### Videos:

>> [On HTVN FB](#)

>> [On SPS Sun FB](#)

A big THANK YOU to all frontliners!

Videos contributed by Valerie, Siddharth, Joelle, Debby, Ian, Philip & SPS Sun Xueling FB.

## HIGHLIGHTS

### AIRBORNE DRONES FOR A CRIME-FREE ZONE

**AIRBORNE DRONES**  
FOR A **CRIME-FREE ZONE**

How SPF and HTX are trialling a new drone box system to fight crime.  
BY TIFFANY TAN

4-MIN-READ  
[go.gov.sg/spf-htx-drone-box](https://go.gov.sg/spf-htx-drone-box)

## BUSINESS AS USUAL

### SUPPORTING OUR FRONTLINERS



**On the ground:** SPS Amrin Amin visited the Tuas South foreign worker dormitory on 14 May to meet Home Team officers on FAST duty. About 360 Home Team officers have been deployed there to ensure the health and well-being of dormitory residents.

**PHOTOS:** SPS Amrin Amin FB



#### **Caring for those on the frontlines:**

SPS Sun Xueling at MHQ with a donation of 1.5 million medical-grade disposable masks (donor requested anonymity). The masks (and other items by various donors) were packed in "Everyday Guardian" care packs and distributed to Home Team frontliners, as well as those in other agencies.

**PHOTOS:** SPS Sun Xueling FB



## BEHIND THE SCENES

### WITH SPF AND HOME TEAM FAST



SPF and Home Team officers from the Forward Assurance and Support Teams (FAST) have been working closely with the operators of 21 purpose-built dormitories, including the two largest dormitories, over the last six weeks to provide care and assurance for close to 150,000 migrant workers. Go behind the scenes of FAST with this video.



[#OneHomeTeam](#) [#SGUnited](#)  
[#ThankYouOfficers](#)

## INTERVIEWING FAST OFFICERS FROM SPF, INCLUDING VSC VOLUNTEER

When the call for volunteers came, they responded. Since mid-April, Home Team officers have been deployed for FAST duties, working on the ground to ensure that foreign workers residing at dormitories receive the support they need. We speak to two dedicated SPF officers, INSP (V) Amanda Tan, a VSC officer, and SI Sheikh Ismail, about their experiences at the dormitories.



**INSP (V) Amanda Tan**  
VSC, SPF



**SI Sheikh Ismail**  
Commercial Affairs  
Department, SPF

### Tell us when your deployment started and about your role as FAST officers.

**INSP (V) Amanda:** I started as a FAST officer at Avery Lodge on 11 April. The deployment requires me to work with officers from other public agencies to oversee the management of the dormitory facilities and ensure that the needs of the residents are met.

My daily tasks include liaising with the medical team to attend to the residents' medical needs and engaging with external vendors for the provision of their daily meals, while also providing them with remittance services and the maintenance of temporary shelters and mobile toilets.

**SI Sheikh Ismail:** On 8 April, I took up the opportunity to volunteer as a FAST officer. I was deployed to the S11 Punggol Dormitory the next day. My role is focused on the welfare of the residents, ensuring their essential needs and assisting them with issues such as salaries or communicating with employers or family members abroad.

### What challenges have you faced on the job?

**INSP (V) Amanda:** The unpredictable situation definitely poses a challenge to us. There were times when we had to extend our shifts to address unresolved issues.

**SI Sheikh Ismail:** For most dormitory residents, English isn't their first language and they may not be comfortable conversing. Those who are fluent in English will assist us by acting as translators for their peers.



**INSP (V) Amanda going about her daily duties at Avery Lodge. PHOTOS: Amanda Tan**

### What have you learnt from your deployment?

**INSP (V) Amanda:** I've gotten insights into different aspects of how we manage worker resources in Singapore, and my volunteer experience has been enlightening and meaningful.

**SI Sheikh Ismail:** Working with the team has taught me that effective communication and cohesiveness can go a long way. Despite coming from different public agencies, each of us directs our energy into a collective effort that's both efficient and effective.



**Iron man: Thumbs up as SI Sheikh Ismail does his best as a FAST officer. PHOTO: SPF**

### What keeps you motivated as FAST officers?

**INSP (V) Amanda:** The smiles. 😊 The smiles of appreciation of the dormitory residents – even though these are hidden by their masks – have been one of the most rewarding things about my deployment. It was also evident through the many compliments we received that their gratitude was sincere and came from the heart. That makes our work worthwhile.

**SI Sheikh Ismail:** It's also the rapport and bond between officers that keeps us going during this deployment. We all realise the importance of our endeavours in this fight against COVID-19.

INTERVIEWED BY FAZLEE ROSLI



# HOME TEAM RESILIENCE

PART 1: A BETTER PERSON, OFFICER AND LEADER

BY RACHEL SIN AND DESMOND ANG

Tough, adaptable, resilient – how our Home Team Guardians continue to give their best as COVID-19 operations evolve.

3-MIN READ  
[go.gov.sg/home-team-resilience-1](https://go.gov.sg/home-team-resilience-1)



# HOME TEAM RESILIENCE

PART 2: OUR SENSE OF MISSION

BY RACHEL SIN AND DESMOND ANG

Tough, adaptable, resilient – how our Home Team Guardians continue to give their best as COVID-19 operations evolve.

3-MIN READ  
[go.gov.sg/home-team-resilience-2](https://go.gov.sg/home-team-resilience-2)



BEYOND SECOND CHANCES

FROM SCORE TO YELLOW RIBBON SINGAPORE



# BEYOND SECOND CHANCES

From SCORE to YELLOW RIBBON SINGAPORE

BY MIKE TAN AND TIFFANY TAN

Over 40 years after it was established, SCORE takes an exciting new step in its mission to help inmates and ex-offenders transform their lives for the better.

4-MIN READ  
[go.gov.sg/from-score-to-yrsq](https://go.gov.sg/from-score-to-yrsq)





**Seen**  
Cool content from the Home Team and beyond!



**Tribute to Mothers** SCDF FB  
From our SCDF frontliners, a heartwarming compilation of Mother's Day well-wishes, expressing their appreciation to their mothers.  
[go.gov.sg/scdf-mothers-tribute](http://go.gov.sg/scdf-mothers-tribute)



**A Pledge of Solidarity (SPF)** SPF FB  
SPF officers reiterate their unwavering support in the fight against COVID-19 by showcasing their efforts in various fields.  
[go.gov.sg/spf-c19-pledge](http://go.gov.sg/spf-c19-pledge)

COMBATING FAMILY VIOLENCE

# COMBATING FAMILY VIOLENCE

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**If you witness family violence,**

# CARE

**Call for help**

Enlist the help of bystanders or call the police

**Alert**

Get the attention of others to stop the perpetrator

**Right-Distancing**

Keep a safe distance while offering help

**Empathise**

Share help resources and show support

**There is no excuse for abuse.**

**For help with family violence, please call these helplines:**

National CARE Hotline:  
1800-202-6868

Community Psychology Hub  
Online Counselling:  
[www.cphonlinecounselling.sg](http://www.cphonlinecounselling.sg)

Police (Emergency): 999 /  
SMS 71999

ComCare Call Hotline:  
1800-222-0000

Big Love Child Protection  
Specialist Centre: 6445 0400

HEART @ Fei Yue Child  
Protection Specialist Centre:  
6819 9170

TRANS SAFE Centre:  
6449 9088

PAVE Integrated Services for  
Individual and Family  
Protection Specialist Centre:  
6555 0390

Project StART: 6476 1482

EXCLUSIVE ONLINE EVENT!

REGISTRATION IS FREE!

# HomeTeamNS-JOM Karaoke Contest 2020

STAY HOME AND SING!

ATTRACTIVE PRIZES TO BE WON!

## HOW TO PARTICIPATE

Step 1: REGISTER for Family or Open (Solo) Category.

[WWW.HOMETEAMNS.SG/KARAOKE-CHALLENGE-2020/](http://WWW.HOMETEAMNS.SG/KARAOKE-CHALLENGE-2020/)

Step 2: RECORD a 2 to 3-minute singing video.

*\*Please include this introduction: "I am joining HomeTeamNS-JOM Karaoke Challenge and today I will be singing (inserts song title) by (inserts original singer)".*

Step 3: UPLOAD the video on to your Facebook.

*Tag us on our Facebook page @HomeTeamNSJOM and include the following hashtags in your post: #HJCSing4Fun #HJCSing4FunOpen or #HJCSing4FunFam*

Step 4: SHARE it with your friends!

*Earn LIKES for your video on our HomeTeamNS-JOM Facebook page and stand higher chances of winning!!*

For more details, visit [www.hometeamns.sg/karaoke-challenge-2020/](http://www.hometeamns.sg/karaoke-challenge-2020/)

**Like & Follow** us on Facebook 'HomeTeamNS-JOM Clubhouse'.



#HJCSING4FUN  
#HJCSING4FUNOPEN  
#HJCSING4FUNFAM

HOMETEAMNS

Have a story to share? Connect with Us



One Home, One Team – Together We Keep Our Home Safe and Secure

One Home, One Team - Together We Keep Our Home Safe and Secure



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