

Home Team Connects

Connecting You with the Home Team

An initiative by the Home Team Volunteer Network



EDITOR'S PICK

BYTE-SIZED

2024
STATISTICS

ICA

Strong Border Security and Efficient Immigration Clearance with NCC

NCC transformed and redefined checkpoint clearance amidst 20% increase in traveller volume.

[Click to read more >>](#)

Key Points

- ICA successfully achieved its New Clearance Concept (NCC), which provided efficient and seamless immigration clearance for all travellers and conveyances, despite a 20% increase in traveller volume as compared to 2023.
- Residents now enjoy passport-free clearance at major checkpoints and automated clearance was extended to all foreign visitors.
- From 7 April, the public will enjoy a more seamless transaction experience and can access a suite of services at a single touchpoint at the new ICA Services Centre. Operationalisation of the Centre will realise ICA's vision for its Services Centre Next-Generation.

2024
STATISTICS

SPF

Scams and Cybercrime Remain a Pressing Concern

Cases increased by 10.8%, compared to 2023. Total amount lost was at least \$1.1 billion, with a small number of cases with disproportionately high losses.

[Click to read more >>](#)

2024
STATISTICS

TP

Increase in Total Number of Traffic Accidents Despite Stepped-Up Enforcement

TP will increase its enforcement efforts further, activate the speed enforcement function in more red-light cameras and increase the penalties for speeding offences.

[Click to read more >>](#)

2024 STATISTICS

SPF

Total Number of Physical Crime Cases Remains Stable

Shop theft and voyeurism cases increased, while decreases were noted for theft in dwelling and outrage of modesty.

[Click to read more >>](#)



Protect yourself with the ScamShield Suite



ScamShield Helpline
Call to check if something is a scam
1799



ScamShield app
Check, detect and block scams



scamshield.gov.sg
One-stop portal on scams



ScamShield Alert social channels
Receive the latest information on scams



COMMITTEE OF SUPPLY HIGHLIGHTS

Building a Future-Oriented and Trusted Home Team

Highlights from the Committee of Supply speech by Mrs Josephine Teo, Minister for Digital Development and Information & Second Minister for Home Affairs

By *Tham Yee Lin*

[Click to read more >>](#)

Combatting Drugs, Enhancing Rehabilitation, Strengthening Reintegration

Highlights from the Committee of Supply speech by Assoc Prof Muhammad Faishal Ibrahim, Minister of State, Ministry of Home Affairs and Ministry of National Development

By *Toh Rui Hao*

[Click to read more >>](#)




Working Together to Fight Scams

Highlights from the Committee of Supply speech by Ms Sun Xueling, Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development

By *Tang Ying Hui*

[Click to read more >>](#)




MHA COMMITTEE OF SUPPLY DEBATE 2025

Building a Future-Oriented and Trusted Home Team

1 >>>

Next Bound of Transformation

We will embark on these initiatives to tackle manpower constraints in an increasingly complex threat landscape:

#1 Leverage Technologies

- Use AI to increase organisational effectiveness
- Leverage smart and autonomous solutions to detect threats earlier and respond faster

#2 Review Laws and Regulatory Frameworks

- Make our criminal justice system more effective to fight cybercrime
- Better leverage technology to combat cybercrimes

2 >>>

Next Bound of Transformation

#3 Equip Officers with Necessary Competencies

- Develop AI training roadmap for officers and implement safeguards and frameworks for AI projects
- Equip officers to deal with rapidly evolving cybercrimes based on a cybercrime competency framework

#4 Expand Foreign Recruitment Pool

- Recruit foreigners as Emergency Medical Services personnel and Auxiliary Police Officers
- All recruits will undergo rigorous training, accreditation and have to meet stipulated requirements
- Singaporeans to remain as the majority of these officers

3 >>>

Anti-Scam Efforts

We will ramp up anti-scam efforts as scams remain a huge concern.

#1 Defend Against Scams Involving Self-Effectuated Money Transfers

- Protection from Scams Bill was introduced last year to protect individuals who do not believe that they are being scammed
- Partner banks to strengthen their scam prevention measures e.g. improve authentication methods to protect accounts from phishing and malware

#2 Tackle Scam Calls and SMSes

- Operationalised offences involving SIM cards to prevent abuse of the cards
- Expanded enforcement efforts against money mule activities

4 >>>

Anti-Scam Efforts

#3 Prevent Cryptocurrency Losses

Advised the public to avoid investing in cryptocurrencies, which scammers are increasingly exploiting

#4 Safeguard Online Space

Urged social media platforms to adopt measures against scams and other criminal activities on their platforms

#5 Empower the Public to Self-Protect

Refreshed public education initiatives on scams e.g. encourage use of ScamShield Suite and update the public regularly on high-loss scams

5 >>>

Preventive Drug Education for Youths

We will expand our preventive drug education for youths as the increasing number of young drug abusers is a concern.

#1 Strengthen DrugFreeSG Champions

- Enhance the skills and knowledge of DrugFreeSG Champions
- Organise the second DrugFreeSG Champions Conference in March 2025 to give them insights on drug matters

#2 Hold Annual Drug Victims Remembrance Day to Promote Anti-Drug Awareness

#3 Work with schools and parents

CNB will work with MOE to invite Parent Support Group leaders to participate in capability building sessions on drug-related topics

6 >>>

Rehabilitation and Reintegration

We will enhance the reintegration of ex-drug abusers, and the rehabilitation and reintegration of inmates and ex-offenders



#1 Reintegration of Ex-Drug Abusers

Operationalise Supervision 2.0 to enhance the supervision and reintegration of ex-drug abusers into society

#2 Rehabilitation and Reintegration of Inmates and Ex-Offenders

- Established Reintegration Hub to consolidate the delivery of intervention programmes
- Trialling Family Engagement Model to strengthen inmates' relationships with their families
- Refined Career Circles programme which enhances career facilitation for ex-offenders
- Partnering community stakeholders to help ex-offenders reintegrate better



HIGHLIGHTS

Strengthening Emergency Preparedness

SPF, SCDF and MINDEF organised Exercise Heartbeat at Marsiling Mall Hawker Centre to remind community partners to review security measures and enhance emergency response readiness.

[Click to find out more >>](#)



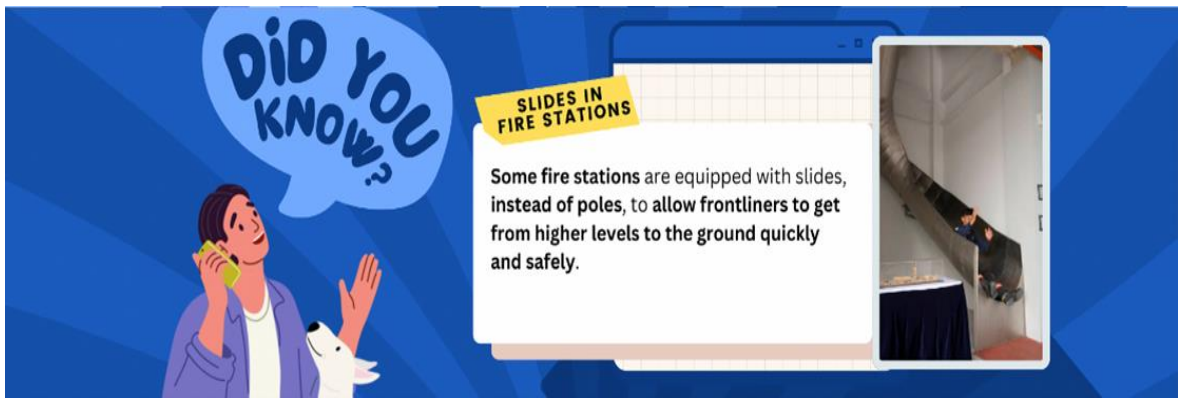
Tracing Evidence with CNB's Forensics Team

In the series premiere of CNB Behind The Scenes, uncover the precise process of securing evidence after a drug bust with Loh Yan Fei, a Drug Forensics Specialist from the CNB Forensics Response Team.

[Click to find out more >>](#)



- [Yanfei] From young, I used to watch forensic shows.



YOUR FEEDBACK MATTERS

GOT A MINUTE?

Thank you for reading our HT Connects newsletter! 😊

Any feedback on this month's HT Connects issue? Let us know by scanning the QR Code or email us at MHA_HTVOLUNTEERS@mha.gov.sg!



Connect with Us!



One Home, One Team – Together We Keep Our Home Safe and Secure



WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorised person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."